



Concrete Countertop Care & Maintenance

(Penetrating Sealer)

- Your counters are sealed with **Stonetech Bulletproof**, a professional grade, food-safe penetrating sealer, providing you with a natural look and feel, high heat and scratch resistance, and a versatile surface that is easy to repair.
- The sealer provides a reasonable buffer against stains and ensures that any stains remain on the surface for easy repairs. However, please be aware that your counters may stain if you do not clean up your messes right away.
- **Important:** Your concrete will continue to cure and harden during the first year after installation. Please take special care to protect your countertops during this time, as stains and etches will penetrate deeper when the concrete is fresh.
- The following care instructions will help ensure that your concrete countertops remain beautiful and functional for many years to come.

Regular maintenance

- We recommend that you treat your surface regularly (from daily to weekly) with **Stonetech Revitalizer**, available through D.A.S.. Stonetech Revitalizer is a pH neutral cleaner that also contains a small amount of penetrating sealer. Regular use of Revitalizer, in combination with other maintenance recommendations, will help extend the life of your sealer.
 - If you prefer, you can treat your counters regularly with **beeswax paste** for added protection, instead of using Revitalizer. The beeswax paste should be applied at least every three months, and more frequently in the beginning. See the beeswax care and maintenance guide for more information.

Cleaning & sanitizing

- Wipe up messes **promptly** with water and a soft cloth, or a pH-neutral cleaning solution such as **Stonetech Revitalizer** or Stonetech Stone & Tile Cleaner. **Do not use** acidic or highly alkaline cleaners (e.g. vinegar or bleach), or abrasive clothes, sponges or cleaners (e.g. Comet).
- If using diluted dish soap and water to clean up spills, we recommend that you rinse the surface well afterwards and treat with Stonetech Revitalizer to reinforce the sealer, which can be broken down by alkaline soaps.

- If you need to sanitize your surface, we recommend that you use 70% isopropyl alcohol or another pH neutral disinfectant. Rinse the surface well afterwards and treat with Stonetech Revitalizer. **DO NOT USE** acidic or bleach-based cleaners or disinfectants.

Stains & etches

- Concrete is sensitive to **acid etching** - a chemical reaction between an acid and certain compounds in the cement paste, which leaves a rough, light patch on the surface. **Acidic substances** such as lemon juice, vinegar, wine, hot sauce, and tomato-based sauces should be cleaned up **immediately** to avoid etching. If you do get an etch, however, don't worry. Etch marks can usually be removed through spot repairs, using hand polishing pads.
 - If you get etches in the first six months after installation, we recommend waiting until after the six month point before attempting to repair them. Your concrete will have hardened significantly by this point, reducing the risk of grinding down too far during the repair process and making it difficult to repolish the repaired area by hand.
- Other common **staining agents** include oil, coffee, soy sauce, and mustard. Wipe up these substances as soon as possible to minimize the risk of staining.
 - Most stains can be removed by placing a paper towel soaked in household bleach on the stain with a heavy object (e.g. glass) on top for 10-15 minute intervals, until the stain is removed. Treat the affected area generously with Stonetech Revitalizer afterwards, or reseal with Stonetech Bulletproof, as the bleach may break down the sealer.
 - For oil stains, use **Stonetech Oil Stain Remover**.
- Consult our stain and etch removal guides for more detailed recommendations, or contact us directly for guidance. Guides can be found at <https://www.dasconcrete.com/website/faq>. Or refer to the 'how to' videos on our Youtube channel: <https://www.youtube.com/channel/UCbzyQE16lch4D18ZRKRZv0g>.

Heat

- You may put **hot pots and pans** directly on the surface, if you choose. However, we recommend placing a hot plate or board under slow cookers and similar appliances, as prolonged exposure to heat could result in hairline cracks.

Scratches

- Always use a **cutting board** to protect both your knives and your countertops. Do not cut directly on concrete surfaces.
- Avoid dragging hard and or sharp objects across the surface.
- Minor scratches can be buffed out using hand polishing pads, using the same technique as for etch repair.

Dos & Don'ts

- **Do** place a tray or dish under liquid dish and hand soaps. In concentrated form, these soaps can leave dark, oily stains in concrete that are difficult to remove. If liquid soap drips on the surface, wipe it up as soon as possible.

- **Do not** place clay flower pots or other pottery-based containers directly on the counter, as they will stain the concrete over time. Place felt pads or a tray underneath.
- **Do** place, rather than drop, objects on the surface. Like stone, concrete may chip if struck with a hard object, particularly along the edges of a slab.

Resealing

- Your counters may need resealing in a few (3-5) years, depending on how well you care for them. A more rapid absorption of liquids (e.g. water) is a good sign that your counters are due to be resealed. You can reseal your countertops yourself, if you wish, or contact us to book a service appointment.

SUPPORT

We will gladly provide technical advice and assistance for the lifetime of our products.

For repair & maintenance inquiries, or if you have other questions or feedback, please don't hesitate contact us at (506) 858-7092 or info@dasconcrete.com at any time.



Warranty Information

D.A.S. concrete countertops are fully guaranteed for one year against structural defects.

While our countertops will last much longer than this, any defects caused by problems with the production process can be expected to show up during the first year. Potential defects include structural cracks, degradation (flaking away) of the surface, dislodging of surface aggregate or delamination of topical sealers (e.g. polyurethane). We will repair or replace any slabs displaying structural defects within the first year at no charge.

We cannot guarantee against hairline cracks or issues arising from care and maintenance practices, including, but not limited to, chips, stains or etches. However, we will always be available to assist clients with their repairs.